

Riverview Skating Club Refund Policy 2021-2022

- If more than 4 sessions are cancelled by the club due to COVID-19, a partial refund will be issued. The \$53.65 Skate Canada Fee is non refundable. However, sessions will be prorated, and all qualifying sessions missed will be refunded appropriately.
- If a skater is unable to attend 6 or more sessions due to an injury or illness, a refund request can be emailed to riverviewskatingclub@gmail.com. A doctors note must accompany the request. Sessions will be prorated, and a refund will be issued for the missed classes, less the Skate Canada fee and a \$40.00 administration fee. For StarSkaters and IceBreakers, a credit will be issued to your account that can be used for the next session instead of a refund.
- For Pre-CanSkate and CanSkate - After the first week sessions of the new season, a full refund can be issued, less a \$40.00 administration fee. The refund request must be made by email to riverviewskatingclub@gmail.com. The refund request must be made by or on January 14, 2022. After this date, refunds will not be issued, except for the reasons listed above.
- Sessions missed for unforeseen circumstances will not be refunded or replaced (power outages, winter storm etc.)

